

HOW TO PRIORITY BOOK TICKETS

All booking methods will open at the same time. We have increased our online capacity so, for the best chance of getting the tickets you want, we recommend that you book online if you can. Festival tickets are very popular so please expect some waiting time when you book by any method. Thank you for your patience.

Tue 5 Sep – Patron priority booking opens at 10:00

Wed 6 Sep – Champion priority booking opens at 10:00

Thu 7 Sep – Member priority booking opens at 10:00

Online Visit bfi.org.uk/myfestival

Log in with your email (username) and password. Always log in before you start booking to access your online booking benefits including priority booking and booking fee exemptions.

Please note that your priority dates will not display until you've logged in correctly

Telephone Call the Ticket Office on 020 7928 3232 (10:00 – 20:30 daily)

In person Come to the Ticket Office at BFI Southbank (11:00 – 20:30 daily). Please note that the counter will open at the earlier time of 10:00 on 6, 7 and 14 September

Post Return the booking form to us by dropping it in the post box by the Ticket Office at BFI Southbank or by posting to: Ticket Office, BFI Southbank, Belvedere Road, London SE1 8XT

CHECK YOUR ONLINE ACCOUNT

We recommend that you check your online account before booking opens to avoid any unnecessary delays. Simply log in by following the instructions above. If you've forgotten your password, follow the online links and a temporary password will be emailed to you with details of how to set a new memorable password. Please check your junk folder if this does not arrive in a few minutes.

Once logged in, you should see your Membership level displayed at the top of the screen and your priority booking dates should show on all Festival performances at bfi.org.uk/lff. If you still only see the public booking dates, or if you experience any other log in issues, please telephone the Ticket Office or email box.office@bfi.org.uk. Please avoid calling on priority booking days as lines will be very busy.

HOW TO ENTER THE BALLOT

Booking for the Opening Night and Closing Night Galas, and Parallel Screenings for both films, are subject to ballot to ensure the fairest allocation of tickets possible. Tickets will be allocated to two ballots – one for Champions and one for Members. All Champions unsuccessful in their ballot will automatically be entered into the Member ballot. For the best chance of getting tickets, we recommend that you enter the ballot for the Gala and the Parallel screening – don't worry the ballot system will make sure you don't get tickets to both.

Ballot closes at 12:00 midnight on 13 Sep

Online You can link to the online ballot form from the relevant event listing online and also at bfi.org.uk/members

If you enter online, we'll email you to let you know if you were successful within a week of the ballot closing. If you've been successful, you'll be asked to call the Ticket Office to confirm your booking and pay for tickets before 16:00 on 25 Sep. Any unclaimed ballot tickets will be released for sale on 28 Sep

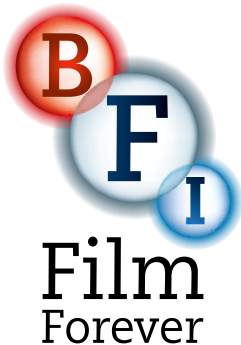
Post Return the booking form to us by dropping it in the post box by the Ticket Office at BFI Southbank or by posting to: Ticket Office, BFI Southbank, Belvedere Road, London SE1 8XT

If you enter by post and are successful, you'll automatically be charged.

FESTIVAL TICKET TERMS

Please find full ticket terms at bfi.org.uk/terms

- You can priority book up to two tickets per performance or up to four tickets if it is a family film or event
- You can redeem existing credit against Festival tickets when booking by telephone or in person only
- You will not be charged booking fees as long as you select Member or Champion tickets when booking online. Please note that there are no discounts on Festival tickets
- You will not be able to return or exchange Festival tickets for refunds or credits



FESTIVAL BOOKING FORM

Name (Mr/Mrs/Ms/Miss) _____

Address _____

Postcode _____

Home Tel _____ Work Tel/Mobile _____

Email address _____

Membership no. _____

Membership Category _____

All methods open simultaneously and we will process postal bookings as quickly as possible once they are received but we do recommend that you book online if you can. If you wish to confirm your postal booking, please call 020 7928 3232 (10:00-20:30) after 15 Sep.

Venue	Film title	Date	Time	No. of tickets	Office use

Ticket prices Gift Aid Tickets (including 10% donation) Non Gift Aid Tickets

Ticket delivery Collect from Box Office Receive by post (after 16 Sep)

PAYMENT DETAILS

Sorry, but we cannot accept cheques for tickets.

Please charge: Total ticket cost £ _____

Please debit my Switch/Maestro/Visa/Mastercard/Amex card number:

Issue no. (Switch only) _____ Start date _____ / _____ Expiry date _____ / _____

Credit card* _____ Debit card _____ Security Code* _____

Cardholder name _____ Date _____ / _____

Signature _____

* The Security code helps to protect against fraud and is the last three digits on the signature strip on the back of the card. On Amex cards it is the four digits on the front of the card above the card number.

TICKET BALLOT

Please tick	Venue	Film title	Date	Time	No. of tickets (Max 2)	Office use
	OLS	Opening Night Gala	Wed 4 Oct	19:00		
	EMB	Opening Night Parallel Screening	Wed 4 Oct	20:30		
	OLS	Closing Night Gala	Sun 15 Oct	19:00		
	EMB	Closing Night Parallel Screening	Sun 15 Oct	20:30		

GIFT AID DECLARATION *giftaid it*

I want to Gift Aid any donations that I make to the BFI in the future or that I have made in the past 4 years. I am a UK taxpayer and understand that if I pay less income tax and/or Capital Gains tax in a tax year than the amount of Gift Aid claimed on all of my donations in that tax year it is my responsibility to pay any difference. Please notify the BFI in writing if you wish to cancel your declaration, if your name or home address changes or if you no longer pay sufficient tax on your income and/or capital gains. If you pay Income Tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self-Assessment tax return or ask HM Revenue and Customs to adjust your code.