

## HOW TO PRIORITY BOOK TICKETS

All booking methods will open at the same time. We have increased our online capacity so, for the best chance of getting the tickets you want, we recommend that you book online if you can. Festival tickets are very popular so please expect some waiting time when you book by any method. Thank you for your patience.

**Tue 4 Sep – Patron priority booking opens at 10:00**

**Wed 5 Sep – Champion priority booking opens at 10:00**

**Thu 6 Sep – Member priority booking opens at 10:00**

**Online** Visit [bfi.org.uk/myfestival](http://bfi.org.uk/myfestival)

Log in with your email (username) and password. Always log in before you start booking to access your online booking benefits including priority booking and booking fee exemptions. Please note that your priority dates will not display until you've logged in correctly

**Telephone** Call the Ticket Office on 020 7928 3232 (10:00 – 20:30 daily)

**In person** Come to the Ticket Office at BFI Southbank (11:00 – 20:30 daily). Please note that the counter will open at the earlier time of 10:00 on 4, 5, 6 and 13 September.

**Post** Return the booking form to us by handing to staff at the Ticket Office at BFI Southbank or by posting to:  
Ticket Office, BFI Southbank, Belvedere Road, London SE1 8XT

## CHECK YOUR ONLINE ACCOUNT

We recommend that you check your online account before booking opens to avoid any unnecessary delays. Simply log in by following the instructions above. If you've forgotten your password, follow the online links and a temporary password will be emailed to you with details of how to set a new memorable password. Please check your junk folder if this does not arrive in a few minutes.

Once logged in, you should see your Membership level displayed at the top of the screen and your priority booking dates should show on all Festival performances at [bfi.org.uk/lff](http://bfi.org.uk/lff). If you still only see the public booking dates, or if you experience any other log in issues, please telephone the Ticket Office or email [box.office@bfi.org.uk](mailto:box.office@bfi.org.uk). Please avoid calling on priority booking days as lines will be very busy.

## HOW TO ENTER THE BALLOT

Booking for the Opening Night and Closing Night Galas at Embankment Garden Cinema are subject to ballot to ensure the fairest allocation of tickets possible. Tickets will be allocated to two ballots – one for Champions and one for Members. All Champions unsuccessful in their ballot will automatically be entered into the Member ballot.

**Ballot closes at 12:00 midnight on 12 Sep**

**Online** You can link to the online ballot form from the relevant event listing online and also at [bfi.org.uk/members](http://bfi.org.uk/members)

If you enter online, we'll email you to let you know if you were successful within a week of the ballot closing. If you've been successful, you'll be asked to call the Ticket Office to confirm your booking and pay for tickets before a specified date.

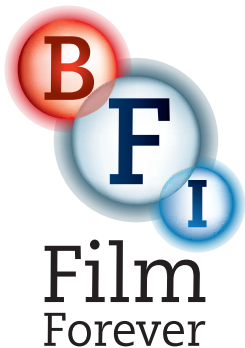
**Post** Return the booking form to us by handing to staff at the Ticket Office at BFI Southbank or by posting to:  
Ticket Office, BFI Southbank, Belvedere Road, London SE1 8XT

If you enter by post and are successful, you'll automatically be charged.

## FESTIVAL TICKET TERMS

Please find full ticket terms at [bfi.org.uk/terms](http://bfi.org.uk/terms)

- You can priority book up to two tickets per performance or up to four tickets if it is a family film or event
- You can redeem existing credit against Festival tickets when booking by telephone or in person only
- You will not be charged booking fees as long as you select Member or Champion tickets when booking online. Please note that there are no discounts on Festival tickets
- You will not be able to return or exchange Festival tickets for refunds or credits



# FESTIVAL BOOKING FORM

Name  
(Mr/Mrs/Ms/Miss) \_\_\_\_\_

Address \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Postcode \_\_\_\_\_

Home Tel \_\_\_\_\_ Work Tel/Mobile \_\_\_\_\_

Email address \_\_\_\_\_

Membership no. \_\_\_\_\_

Membership Category \_\_\_\_\_

All methods open simultaneously and we will process postal bookings as quickly as possible once they are received but we do recommend that you book online if you can. If you wish to confirm your postal booking, please call 020 7928 3232 (10:00-20:30).

Venue	Film title	Date	Time	No. of tickets	Office use

Ticket prices  Gift Aid Tickets (including 10% donation)  Non Gift Aid Tickets

Ticket delivery  Collect from Box Office  Receive by post (after 13 Sep)

## PAYMENT DETAILS

Sorry, but we cannot accept cheques for tickets.

Please charge: Total ticket cost £ \_\_\_\_\_

Please debit my Switch / Maestro / Visa / Mastercard / Amex card number:

\_\_\_\_\_

Issue no. (Switch only) \_\_\_\_\_ Start date \_\_\_\_\_ / \_\_\_\_\_ Expiry date \_\_\_\_\_ / \_\_\_\_\_

Credit card\* \_\_\_\_\_ Debit card \_\_\_\_\_ Security Code\* \_\_\_\_\_

Cardholder name \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_

Signature \_\_\_\_\_

\*The Security code helps to protect against fraud and is the last three digits on the signature strip on the back of the card. On Amex cards it is the four digits on the front of the card above the card number.

## TICKET BALLOT

Please tick	Venue	Film title	Date	Time	No. of tickets (Max 2)	Office use
	EGC	Opening Night Gala	Wed 10 Oct	19:45		
	EGC	Closing Night Gala	Sun 21 Oct	19:45		

## GIFT AID DECLARATION *giftaid it*

I want to Gift Aid any donations that I make to the BFI in the future or that I have made in the past 4 years. I am a UK taxpayer and understand that if I pay less income tax and/or Capital Gains tax in a tax year than the amount of Gift Aid claimed on all of my donations in that tax year it is my responsibility to pay any difference. Please notify the BFI in writing if you wish to cancel your declaration, if your name or home address changes or if you no longer pay sufficient tax on your income and/or capital gains. If you pay Income Tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self-Assessment tax return or ask HM Revenue and Customs to adjust your code.